

Terms & Conditions

Rates inclusions:

- Phinisi SAMARA
- Daily breakfast, Lunch, Dinner onboard
- Welcome drink
- Daily afternoon tea / coffee
- Daily bottled mineral water onboard
- Complimentary snorkeling equipment
- Complimentary harbor transfer
- Life jacket

Rates exclusions:

- Flight ticket
- Tipping to boat crew
- Entrance fee to Komodo National Park
- Personal Expenses
- Alcoholic Beverages

Covid-19 Pandemic Policy

- In the case of flight-cancellation or border restrictions issued from official side we do reimburse the downpayment fully.

CHILDREN POLICY

- Children 1-5 years is free of charge
- 50% child price is applicable for children bellow 10 years of age

CHECK IN / CHECK OUT TIME

- Check in time / onboarding start at 10:00 AM or based on flight arrival time
- For check out based on departure flight time.

CANCELLATION POLICY

- The operator agrees to notify us by email, or return notice of any cancellation(s).
- For any cancellation notice received less than 30 days prior to the sailing date our Late Cancellation Policies applies. The downpayment will NOT be reimbursed

LATE CANCELLATION POLICY

- In the case of a late cancellation (30 days prior sailing) the full Payment (100%) is due.
- We strongly suggest taking out a **trip cancellation insurance**

BILLING ARRANGEMENT AND PAYMENT POLICY

- Payment will be charged to the customers in full amount of total cost reserved and must be settled in 30 days prior to the sailing date.
- Bank and transaction Fees – For every Cheque, Bank Draft or Wire transfer remitted to Floresrunaway will be charged to the agents/guests.

BILLING PROCEDURE

Prepayment is required for all bookings per the following schedule:

- 30% deposit must be settled within 3 workdays after receiving the Invoice.
- If the deposit is not received by us in full by the applicable due date, we reserve the right to treat the booking as cancelled. Party can rebook the date if slot still available. The deposit is not reimbursable
- Full payment is due if booking within less than 30 Days of departure
- The balance of 70% should be settled 30 days prior the sailing date.

RESERVATIONS

- The business partner or customers shall direct all reservations, amendments, and cancellations in writing by company formatted email to the Reservations Department.
- Floresrunaway Contacts: E-mail: info@floresrunaway.com

GUEST PROFILE FORMS / Clearing

- All guests/operators will be issued a guest profile form to complete. In order to get clearance for the Boat it is mandatory to submit the Guest's Information to the harbourmasters office prior to the guest's arrival.

ACCOUNT NUMBER

Beneficiary Name : Fresa Amalia
Bank Name : PT. Bank Mandiri (Persero), Tbk
Branch : Kuta Raya
Account Number : 145-000-5593-666 (IDR Account)
: 161-000-3353-625 (USD Account)
Swift Code : BMRIIDJA

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